

# Case Management Services



## Case Management Services

- ◆ Promotes an in-home community based care system
- ◆ Works to allow frail, at-risk elderly to continue independent living
- ◆ Provides home visits to assess needs of individual
- ◆ Coordinates a plan to help solve individual's problems
- ◆ Follows up with individual to assure needs are met

## ADvantage

- ◆ ADvantage uses state Medicaid funds to provide services
- ◆ ADvantage is designed to help elderly and disabled to remain safe in their own homes
- ◆ SWODA case managers oversee ADvantage consumers

## Eyeglasses



- ◆ Reduced rates for qualified consumers through participating optometrists
- ◆ Available in Beckham, Custer, Greer, Harmon, Jackson, Kiowa, Roger Mills, and Washita counties
- ◆ Eligibility is income based
- ◆ If case managed, must be case managed by SWODA
- ◆ Program lasts from September 1st through May 31st

For questions on Medicare coverage  
call the Oklahoma Medicare Office  
1-800-522-9079

For more information about  
services for the elderly, contact:

## SWODA Aging Services

**420 Sooner Drive, P.O. Box 569**

**Burns Flat, OK 73624**

## Information & Assistance



**1-800-627-4882**

**[www.swoda.org](http://www.swoda.org)**

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Respite ~ Health ~ Quality of Life ~ Independence ~ Health ~ Quality of Life

# SWODA AGING SERVICES

*Serving Older  
Oklahomans*



South Western Oklahoma Development Authority

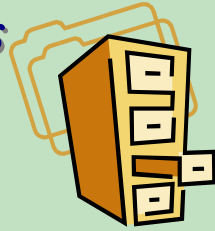
*Serving the counties of:  
Beckham, Custer, Greer,  
Harmon, Jackson, Kiowa,  
Roger Mills, and Washita*

# Aging Services Division Includes

## Area Agency on Aging (AAA) Program

- ◆ Serves people age 60+ and their caregivers in Beckham, Custer, Greer, Harmon, Jackson, Kiowa, Roger Mills, and Washita counties
- ◆ Works to improve quality of life by helping to fill the gaps in elderly services in the rural area

## Case Management Services



- ◆ Serves people on the *ADvantage* program in Beckham, Custer, Greer, Harmon, Jackson, Kiowa, Roger Mills, and Washita counties
- ◆ Works to protect and promote health and well being of consumers



## Nutrition

- ◆ Serves free meals 5 days a week at congregate meal sites
- ◆ At least one meal site in each county of the service area
- ◆ Home delivered meals available

Descriptions of services are listed in this brochure, or call 1-800-627-4882 for more information

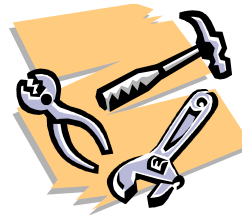
## Caregiver Support Program

- ◆ Provides funds for respite services for those caring for a loved one or family member who is 60 or older; and who has difficulties performing at least two activities of daily living (eating, dressing, bathing, toileting, transferring) or needs supervision due to cognitive or other mental impairment.
- ◆ Supplies a list of providers from the area
- ◆ Provides information regarding resources for caregivers
- ◆ Also provides respite for grandparents or other relatives who are raising minor children



## Temporary/Emergency In-Home

### Services May Include:



- ◆ Chore Service
- ◆ Transportation
- ◆ Housekeeping
- ◆ Home Repair

## Ombudsman

- ◆ Volunteer-based program
- ◆ Advocates for elderly residents in long-term care facilities
- ◆ Receives and resolves complaints from, or on behalf of, residents
- ◆ Strives to improve the care and quality of life

## Legal

- ◆ Legal assistance and community education on non-fee generating cases



## Outreach

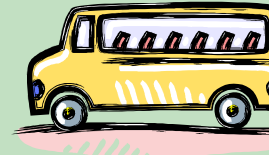


- ◆ Targets rural, isolated elderly
- ◆ Promotes communication between the elderly and service providers in the service area

## Information & Assistance

- ◆ Provides information about AAA services and other community programs concerning the elderly
- ◆ Welcomes calls from the elderly or their caregivers
- ◆ Listens to the caller's concerns, makes a proper referral, then follows-up to assure the caller's needs are met
- ◆ Receive information on the following: respite services, hearing aids, low-cost prescription programs, transportation, housing, legal services, long-term care, Medicare, nutrition, healthcare, housekeeping, weatherization, and other concerns of the elderly

## Transportation



- ◆ Provides some transportation to meal sites and other essential services

## Disease Prevention and Health Promotion

- ◆ Health risk assessments
- ◆ Nutritional counseling
- ◆ Routine health screening
- ◆ Health education

